

**CONSUMER GRIEVANCES REDRESSAL FORUM**  
**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,**

**TIRUPATI**

**This 06<sup>th</sup> day of February' 2025**

**C.G.No.252/2024-25/Nellore Circle**

**CHAIRPERSON**

**Sri. V. Srinivasa Anjaneya Murthy**  
**Former Principal District Judge**

**Members Present**

**Sri. K. Ramamohan Rao Member (Finance)**  
**Sri. S.L. Anjani Kumar Member (Technical)**

***Between***

M/s. Mineral Zone, C/o. Anand Mussaddi,  
S.No. 557/2, Molakalapoondla, Sydapuram, Nellore Dist.

Complainant

***AND***

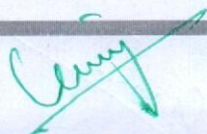
1. Superintending Engineer/O/Nellore
2. Senior Accounts Officer/CO/Nellore
3. Executive Engineer/O/Nellore Rural

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 05.02.2025 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

**ORDER**

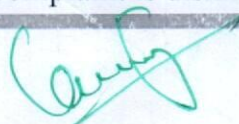
- 01.** The complainant filed the complaint stating that he is the proprietor of M/s. Mineral Zone located at Sydapuram Village with HT Service No. NLR-533, that since the year 2007 they have MSME Registered unit grinding feldspar and quartz minerals into powder and supplying the finished products to the ceramics and detergents industry, that since June'2024 the Government deactivated online mining portal of all the



MSME industries of their district due to which they are unable to generate royalty transit permits for dispatch of finished material and now for the last three months they are burdened with minimum fixed charges in the CC bills and the said charges are to be waived.


**02.** The said complaint was registered as C.G.No.252/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that as per Hon'ble APERC terms and conditions of Tariffs there is no exemption of charges in power billing and at the time of releasing of supply the complainant entered into an agreement with the DISCOM under Section.5 of Electricity (Supply) Act under which the complainant shall pay minimum charges every month as prescribed in the tariff and even if no electricity is consumed for any reason, if the actual CC charges are less than the minimum charges, the complainant has to pay the minimum charges and hence they requested to dismiss the complaint.

**03.** Heard the respondents through video conferencing. Complainant remained absent. The respondents submit that as per the agreement entered into by the complainant with the DISCOM, the complainant has to pay the minimum charges, though he consumed the power less than the minimum charges. The complainant did not dispute the said agreement and its terms and conditions. Since the minimum charges are collected by the respondents as per the terms and conditions of the agreement, we find no merit in the complaint. Accordingly, the complaint is dismissed.

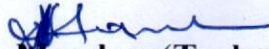


04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 06<sup>th</sup> day of February'2025.

  
Member (Finance)  
06/02/2025

  
CHAIRPERSON

  
Member (Technical)

**Documents marked**

For the complainant: Nil

For the respondents: Nil

**Copy to the**

Complainant and All the Respondents

**Copy Submitted to**

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantana Bhavan, Adjacent to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu Road, Kurnool-518002, State of Andhra Pradesh.

The Stock file.

